

March 13, 2019

To Our Valued Customers:

Geneva Laboratories would like to notify you of a change taking place to our Quality Management System regarding our ISO 9001 Certification.

This change will have no impact to the quality of testing services we provide for you.

Please ensure that this communication reaches the appropriate people within your organization, namely those individuals responsible for Supplier Quality.

ISO 17025:2005, Clause 1.6 states the following:

*"If testing and calibration laboratories comply with the requirement of this International Standard, they will operate a quality management system for their testing and calibration activities that also meets the principles of ISO 9001."*

Because elements of ISO 9001 are contained within ISO 17025, certification to ISO 9001 in addition to ISO 17025 accreditation is redundant. Therefore, Geneva Laboratories, Inc. has elected to permit its ISO 9001 certification to expire without renewal on April 30, 2019. As stated previously, this change will not affect the quality of laboratory testing services we provide.

If you have any questions regarding this matter, please contact Geneva Laboratories Customer Service at [custservice@genevalabs.com](mailto:custservice@genevalabs.com).

Thank you for making Geneva Laboratories your independent testing laboratory.

Sincerely,



Paul Norland  
Q.A. Manager  
Geneva Laboratories, Inc.